

# EXHIBIT 11

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## INTERVIEW TRANSCRIPTION

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Command Name: U.S. Department of Transportation

Case Number: 116A0109009-PARACHUTE CENTER

Interviewee's Name: Rob Pooley

Identification of Investigator(s): Paolo Hernandez, Brian DuBois

Date of Interview: January 30, 2018

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POOLEY\_00003171

2216 PAOLO HERNANDEZ: So you are -- you bought this house or  
2217 you're renting a house?

2218 ROB POOLEY: I bought it.

2219 PAOLO HERNANDEZ: Oh you bought it?

2220 ROB POOLEY: Yeah.

2221 PAOLO HERNANDEZ: Yeah.

2222 ROB POOLEY: I was the examiner for, um, the tandem  
2223 instructor during the fatality last year and so there was a  
2224 whole bunch of drama about that. Like --

2225 PAOLO HERNANDEZ: Wait. Hold on. Let me [inaudible  
2226 1:08:24]. So you're an examiner -- who -- who did you -- you  
2227 were an examiner for the tandem --

2228 ROB POOLEY: The tandem instructor that died last -- last  
2229 year, I was his examiner. I -- I -- I certified him as a tandem  
2230 instructor. I trained him as a tandem instructor and so there  
2231 was a bunch of drama about that, and so that's when I stopped  
2232 doing all of that.

2233 PAOLO HERNANDEZ: What was his name?

2234 ROB POOLEY: I think it's Kwon. It's Yong Kwon.

2235 PAOLO HERNANDEZ: Okay. So --

2236 ROB POOLEY: -- But I'm not 100% sure on the last name  
2237 because Yong was his -- I don't remember --

2238 PAOLO HERNANDEZ: He Korean?

2889 ROB POOLEY: Oh okay. There was -- it was a -- so the FAA  
2890 has regulations and if you, uh, if you don't follow the FAA  
2891 regulations they can - they can't do much that, and so --  
2892 California just recently passed a law that if you don't follow  
2893 FAA regulations, now we can fine you.

2894 BRIAN DUBOIS: Okay.

2895 ROB POOLEY: So it's like give -- they give the state of  
2896 California the ability to enforce what the FAA -- what they  
2897 believe the FAA wasn't enforcing.

2898 BRIAN DUBOIS: Okay. Um, okay, yeah, now that's a  
2899 California state thing. We don't deal with -- with that.

2900 ROB POOLEY: Right. Okay.

2901 BRIAN DUBOIS: So --

2902 ROB POOLEY: Yeah. Okay.

2903 BRIAN DUBOIS: -- um, okay. All right. Um, so Y.G. would  
2904 sign each card. He's the one who signed that. You didn't sign  
2905 them or anything on his behalf?

2906 ROB POOLEY: No.

2907 BRIAN DUBOIS: No. Okay. Um, if [inaudible 1:30:12] keep  
2908 his [inaudible 1:30:13] card or --

2909 ROB POOLEY: No.

2910 BRIAN DUBOIS: No.

2911 ROB POOLEY: We had documents, preprinted documents.

2912 BRIAN DUBOIS: Pre -- so what are the preprinted documents?

2913 ROB POOLEY: We have the whole set like the -- the  
2914 paperwork for rating, if they're doing USPA, if they're a  
2915 foreigner or anything --

2916 BRIAN DUBOIS: Yeah.

2917 ROB POOLEY: It's -- god it's a membership application, A  
2918 license card, B license, C license, D license, canopy course  
2919 proficiency card, um, coach proficiency card, which is multiple  
2920 pages, tandem proficiency card, which is multiple pages. That's  
2921 USPA. And then on the, um, manufacturer, it's the rating  
2922 application, the probationary log book, the credit card  
2923 authorization form, the test answers, which is five or six  
2924 pages, so I mean it's a thick stack and a bunch -- a bunch of  
2925 forms where there's a lot of redundancies.

2926 BRIAN DUBOIS: Yeah.

2927 ROB POOLEY: And so we often had those preprinted with our  
2928 signatures on them.

2929 BRIAN DUBOIS: Okay. Um, and so then how would -- how would  
2930 it -- would you just take a preprinted form and --

2931 ROB POOLEY: Well then, that's not the final [BACKGROUND  
2932 NOISE 1:31:10] . The final [[BACKGROUND NOISE 1:31:11]

2933 BRIAN DUBOIS: Which one is the final?